

| | Type | Hits | Search Text |
|----|------|------|--|
| 1 | BRS | 3 | (agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 call |
| 2 | BRS | 10 | (agents or workstations) near (text or text-messag\$5 or chat\$5) and (transf\$6 or rout\$5) near2 (voice or data or call) |
| 3 | BRS | 17 | (agents or workstations) near communicat\$7 with (transf\$6 or rout\$7) near2 call |
| 4 | BRS | 13 | communicat\$6 adj between adj (agent or workstation) same (text or text-messag\$5 or chat\$5) and (voice or data or call) near4 (transf\$7 or rout\$6) and agent |
| 5 | BRS | 24 | (workstation or agent) near (transf\$6 or rout\$5 or send\$5 or sent) near (number or address) and (transf\$6 or rout\$6) near3 call |
| 6 | BRS | 24 | (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call |
| 7 | BRS | 42 | workstation near2 communicat\$6 near2 direct\$5 |
| 8 | BRS | 6 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call |
| 9 | BRS | 5 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number |
| 10 | BRS | 0 | 379/265.02 and workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. |
| 11 | BRS | 0 | 379/265.11 and workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. |

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|----|------|------|---|
| 12 | BRS | 2 | workstation near communicat\$6 near direct\$5 and (rout\$5 or trans\$6 or send\$5 or sent) and call and address and number.clm. |
| 13 | BRS | 9 | communicat\$6 adj between adj (agent or workstation) same (text or text-messag\$5 or chat\$5) and (voice or data or call) near4 (transf\$7 or rout6)and agent.clm. |
| 14 | BRS | 8 | 379/265.02 and (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call.clm. |
| 15 | BRS | 19 | (called or destination) near (send\$5 or transf\$5) near (number or address) and ((call adj center) or acd) and (transf\$6 or rout\$5) near2 call.clm. |